

## The effect of family support and family conflict on treatment compliance in type 2 diabetes

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**A**- Conception and study design; **B** - Collection of data; **C** - Data analysis; **D** - Writing the paper; **E** - Review article; **F** - Approval of the final version of the article; **G** - Other (please specify)

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### ABSTRACT

**Purpose:** To evaluate the effect of family support and family conflict on treatment compliance of type 2 diabetes patients.

**Materials/Methods:** The study was conducted in the endocrinology department of a university hospital. Data were collected from 174 individuals diagnosed with Type 2 DM. Patient Identification Form, Family Support and Conflict Scale in Type 2 Diabetes, and Patient Compliance Scale in Type 2 DM Treatment were used for data collection.

**Results:** It was found that the increase in family support increased compliance with the treatment, and the increase in family conflict decreased the

compliance to the treatment. A statistically significant difference was found between gender ( $p = 0.037$ ), place of residence ( $p < 0.001$ ), income level ( $p < 0.001$ ) and compliance. A statistically significant difference was found between marital status ( $p < 0.001$ ) and family support.

**Conclusions:** The increase in family support increases compliance to the treatment, the increase in family conflict decreases the compliance to the treatment.

**Keywords:** Family support; family conflict; treatment compliance; type 2 diabetes

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## **INTRODUCTION**

Diabetes is a chronic disease, so it requires lifestyle changes [1]. As a result of these lifestyle changes, the patients experience many physical, emotional, and social problems. These changes are affecting not only the patients but also their families. Conflict or support from the family can come up with these changes. The experiences of patients during these changes may affect their compliance with treatment [2].

Diabetes patients have many responsibilities such as lifestyle changes, dietary restrictions, monitoring blood glucose levels, observing complications, compliance with drug administration. To adapt to these changes result in physical, social, and psychological problems such as depressive disorders, eating disorders, weak family communication, and other psychological problems. The support from family and social environment is of great importance for coping with such problems and treatment compliance [3].

Patients' relatives are the people who spend their time with the patients and their support on compliance with the treatment and daily life regulations have great importance. These relatives are often family members who are living with patients in the same house. Family members help the patients in various ways to adapt to lifestyle changes and to manage the disease. In cooperation with healthcare professionals, family members provide support in treatment compliance involving medical treatment, exercise, and diet. Thus, the attitude of the family of diabetes patients has important to provide enough support to the patients [4].

Ignerski et al. [5] reported that family conflict has important implications for improving disease outcomes. Campbell et al. [6] reported that an increase in family conflict results in poor glycemic control. A study conducted by Wild et al. [7] shows that an increase in family support leads to higher adherence to medication. Aikens et al. [8] reported that an increase in family support increases medication adherence [8]. However, there was no study in Turkey examining the effect of family support and family conflict on treatment compliance in type 2 diabetes. This study aimed to evaluate the effect of family support and family conflict levels on the compliance with the treatment in Type 2 Diabetes.

## **MATERIALS AND METHODS**

The research was conducted between May and December 2019 with 174 Type 2 DM patients who applied to the endocrinology service and polyclinics of a university hospital and agreed to participate in the study. A convenience sample was used in the study. The patients who diagnosed with

type 2 DM for six months and more, living with his/her family (parents, children, or spouse), do not have any cognitive disorder, older than 18 years old, and can communicate in Turkish were included in the study. The patients who do not meet inclusion criteria were excluded from the study.

### **Data Collection**

Patient Identification Form, Family Support, and Conflict Scale in Type 2 Diabetes and Patient Compliance Scale in Type 2 DM Treatment were used to collect data of the study. Data were collected via a one-to-one interview method.

### **Patient Identification Form**

It consists of 11 items such as the patient's age, gender, marital status, duration of illness, treatment, and Wagner classification.

### **Family Support and Conflict Scale in Type 2 Diabetes**

The scale was developed by Charlotte Paddison [9].

This was a 5-point Likert type scale (yes, always = 5, yes, often = 4, sometimes = 3, no, not usually = 2 and no, never = 1). Family support and family conflict are evaluated separately. The highest point obtained from the sub-dimensions is 50 and the lowest point is 10. An increase in the sub-dimensions point shows that increases support or conflict. The validity and reliability study of the Turkish version of the scale was carried out by Sofulu et al. [10], and the scale was reported valid and reliable for Turkish society. Permission was obtained from Sofulu to use the scale.

### **Type 2 Diabetes Treatment Compliance Scale**

The scale was developed by Demirtaş and Albayrak in 2017 and consists of 30 items [11]. This was a 5-point Likert type scale (Strongly agree = 1, Agree = 2, Partially agree = 3, Disagree = 4 and Strongly disagree = 5).

There are 13 positive and 17 negative attitudes on the scale. Scoring is done from 1 to 5 for positive items. Items containing negative expressions are scored upside down (from 5 to 1).

The highest score on the scale is 150 and the lowest is 30. Lower scores indicate that patient compliance to type 2 DM treatment is higher/better. In the assessment of scale total points, the scores between 30-54 show "good compliance", the scores between 55-125 show "moderate compliance" and the scores between 126-150 show "bad compliance".

The scale consists of 7 sub-dimensions; factor 1, emotional difficulties in compliance, factor 2, physical difficulties in compliance, factor 3, changing difficulties of habits in compliance, factor 4, acceptance difficulties in compliance, factor 5, awareness difficulties in compliance, factor 6, diet

difficulties in compliance and factor 7, denial difficulties in compliance. Lower scores show more positive behaviors.

**Data Analysis**

Data analysis was performed with IBM SPSS 25.0 package program. Descriptive data are presented in number (n), mean ± standard deviation (SD), and percentage (%). The t-test, correlation analysis, Mann Whitney U test, ANOVA, and Kruskal-Wallis were used to evaluate the differences of the mean scores of family support, family conflict, and the Type 2 Diabetes treatment compliance between the groups. Post-hoc analysis was used to determine the differences in multiple groups. After the normal distribution of data was evaluated, linear regression analysis was used to evaluate the effect of family support, family conflict on Type 2 Diabetes treatment compliance in a one-factor regression model. The level of significance was set at p <0.05.

**Ethics**

To conduct the study, written permission was obtained from the participants, the Medical Research Ethics Committee of the Ege University (Protocol No: 19-7T/58), and the hospital. Informed consent was read and signed by all participants. All the principles of the Helsinki Declaration were followed throughout the study.

**RESULTS**

The mean age of patients was 60.01±14.22 years. It was found that 53.5% of the patients were male, 65.5% were single, 50.0% were living in a town, and 88.0% were primary school graduates. It was reported 77.6% of the patients that their income was equal to their expense (Table 1).

**Table 1:** Distribution of patients’ sociodemographic characteristics

	n	%
<b>Gender</b>		
Female	81	46.6
Male	93	53.5
<b>Marital Status</b>		
Single	114	65.5
Married	60	34.4
<b>Living in</b>		
City	81	46.6
Town	87	50.0
Village	6	3.4
<b>Income Level</b>		
income less than expenses	15	8.6
Income equal to expenses	135	77.6
Income more than expenses	24	13.8
<b>Education Level</b>		
First school	153	88.0
High school	18	10.3
University	3	1.7
	<b>Mean±SD</b>	
<b>Age</b>	60.01±14.22	

It was found that 62.1% of the patients were using insulin, 63.2% were smoking, 70.7% were not consuming alcohol, 62.1% had one or more other chronic diseases, 82.8% were regularly followed up by a health professional, 77.6% were hospitalized in the last six months, 37.4% of the patients were at Wagner 0 class (Table 2).

Adherence in females was higher than in males (p = 0.037), and it was also higher in those living in the villages and towns (p <0.001).

The highest adherence was performed in a group where total income was equal to expenses (p <0.001) (Table 3).

According to the results of the regression analysis, the increase in the family support sub-dimension mean score was negatively affecting the Type 2 Diabetes treatment compliance scale. The increase in the total score of the family conflict sub-dimension mean score was positively affecting the Type 2 Diabetes treatment compliance scale (Table 4).

**Table 2.** Distribution of disease-related characteristics

Treatment	n	%
Insulin	108	62.1
Oral anti-diabetic	66	37.9
<b>Smoking</b>		
Yes	110	63.2
No	64	36.8
<b>Alcohol Consume</b>		
Yes	51	29.3
No	123	70.7
<b>Other Chronic Disease(s)</b>		
Yes	108	62.1
No	66	37.9
<b>Regularly follow up by a health professional</b>		
Yes	144	82.8
No	30	17.2
<b>Hospitalization in the last 6 months</b>		
Yes	135	77.6
No	39	22.4
<b>*Wagner</b>		
0	65	37.4
1	37	21.3
2	44	25.3
3	28	16.1

\*The Wagner is a diabetic foot ulcer grade classification system

**Table 3.** Relationship between patients' characteristics and family support, family conflict and compliance

	Family support	Family conflict	Adherence
<b>Gender</b>			
Female	16.04±5.87	15.88±3.62	76.00±14.41
Male	14.78±6.18	14.88±4.14	71.90±11.28
p	0.170	0.092	<b>0.037</b>
<b>Marital Status</b>			
Single	19.16±6.76	15.13±3.82	74.66±13.53
Married	13.37±4.54	15.46±3.99	73.35±12.68
p	<b>&lt;0.001</b>	0.598	0.529
<b>Living in</b>			
City	15.28±6.48	15.33±4.12	69.37±12.12
Town	15.43±5.82	15.21±3.84	77.40±12.84
Village	15.66±3.66	17.50±1.64	81.66±2.33
p	0.980	0.390	<b>&lt;0.001</b>
<b>Total income</b>			
income less than expenses	17.20±5.15	17.60±3.11	71.53±20.31
Income equal to expenses	15.60±6.43	15.00±4.16	75.83±11.60
Income more than expenses	12.91±3.11	15.91±2.16	63.83±9.80
p	0.063	0.380	<b>&lt;0.001</b>

**Table 4:** Regression estimates on the effect of family support and family conflict on treatment compliance

	B	β	R <sup>2</sup>	t	p
<b>Family support</b>	-1.05	-0.321	0.232	-4.563	<0.001
<b>Family conflict</b>	0.619	0.289	0.151	4.113	<0.001
<b>Constant</b>	80.53	-	4.113	19.583	<0.001

Model summary: R= 0.406, R<sup>2</sup> = 0.165, Adjusted R<sup>2</sup>= 0.155, F=16.901, p<0.001

## **DISCUSSION**

Diabetes is a lifelong disease that requires a lifestyle change and therefore compliance of the patient with the treatment is important for the effectiveness of treatment. To improve compliance of diabetes patients to the treatment, factors affecting compliance should be determined. This research was conducted to evaluate the effect of family support and family conflict on compliance with the treatment in patients with Type 2 diabetes.

In this study, we found a statistically significant difference between gender and compliance to the treatment. Type 2 Diabetes treatment compliance scale mean points of males were lower than females. As the total score of the scale decreases, the compliance increases. So, this means that men have better compliance than women. Men and women have different behaviors regarding treatment compliance in diabetes and this leads to different adaptation behaviors to the disease. The traditional roles of women in Turkish society can cause a barrier to compliance with diabetes. Women may not want to adapt to the lifestyle changes they need for diabetes treatment to maintain family order. This may be the reason for women to adapt to treatment less in diabetes than men [12-18].

In the current study, a statistically significant difference was found between marital status and family support. Family support scores of singles were higher than married people. In a study conducted by Sofulu et al. [10], similarly, the family support score of singles was reported higher than the married people. In our society, while individuals' role in the family is children until they get married, they take the role of a husband or wife after marriage. As the role of individuals in the family changes, the level of family support also changes.

A statistically significant difference was found between the where the patients live, income level, and treatment compliance found that people living in the city have better compliance with the treatment than the people living in villages and towns. We also found that people whose income is higher than expenses have better compliance with the treatment than people whose income is less or equal to expenses. Income level and place of residence directly affect the compliance with the treatment health care institutions or pharmacies, which individuals can reach without difficulty in terms of material and transportation when they need them, are a facilitating factor in their compliance with treatment [19].

In our country, transportation to a health care institution is easier for people living in cities than people living in villages and towns, and it is also easier for people with a higher income than people who have lower incomes. Also, diabetes

patients need to use various medical materials for their treatment. To find and buy these materials is easier for those living in the city than those living in the town and village. This may be the reason for differences between groups in our study.

We found that as family support increased, compliance to treatment increased, and as family conflict increased, compliance to treatment decreased. Each family support and family conflict, itself, is directly affecting the compliance with treatment. It is reported in the literature that perceived social support is effective in coping with stress, lifestyle changes, improving self-care behaviors, and leaving harmful habits [20-22]. We thought that this explains the relationship between family support, family conflict, and compliance with treatment.

As the social support perceived by family increases, the management of the disease becomes easier for the patients. Disease management, on the other hand, is directly related to compliance with the treatment. In other words, increased compliance is an indication that the disease is managed well. Rosland et al. [23] reported that perceived social support from family members and friends had a positive effect on disease management in diabetes.

In a meta-analysis study that investigated 122 studies, it was found that patients receiving social support were 27% more likely to compliance with the treatment [20]. The results of our study reflect the literature.

The study had some limitations; the participants were the patients who applied to the endocrinology department of a university hospital and the findings of the study are representing only this universe. Some findings of the study were based on self-reporting answers not on observation or quantitative measurements. There wasn't any comparison of the effect of family structure.

## **CONCLUSION**

As a result, in this current study which we evaluated the effect of family support and family conflict levels on compliance with treatment in diabetes, it was concluded that family support increased compliance with the treatment, family conflict decreased compliance with the treatment, gender, marital status, place of residence, and income status were effective on compliance with treatment.

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### Conflicts of interest

No conflict of interest has been declared by the authors.

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